Family Activated Safety Team

Providing safe, quality care is our top priority. If you have concerns about your care or your family member’s care, the FAST hotline offers an additional safety net to ensure you receive the care you want to have.

When to call 6–FAST
1. If you feel there is a noticeable medical change that your team is not addressing.
2. If there is a breakdown in your medical care.
3. If you feel there is confusion over what needs to be done.

A team of trained professionals will arrive within minutes to address your needs.

Our competent staff members are here to serve you and provide you and your family with excellent health care. We realize that you are our most important health-care partner. If we have missed something please let us know.

Dial 6–FAST from any hospital phone to activate the hotline.

To learn more about our safety efforts, visit VirginiaMason.org/safety.