Financial Assistance at Virginia Mason:

In furtherance of its charitable purpose, Virginia Mason is committed to providing emergency and medically necessary care to all persons in need of such care regardless of their ability to pay. Virginia Mason shall provide financial assistance to eligible patients in keeping with federal and state law. If you are having trouble paying for all or some of your health care, we encourage you to talk with a Virginia Mason Financial Navigator or someone in our business office about how we can help you.

What Is Covered? For emergency and medically necessary services at Virginia Mason, we provide financial assistance to eligible patients, with discounts based on ability to pay.

How to Apply? Any patient may apply to receive financial assistance. A patient seeking financial assistance must provide supporting documentation specified in the application. The application form may be obtained online, by telephone, or from the website or email addresses noted below.

Other Assistance:
Coverage assistance: If you are without health insurance, you may be eligible for government or other community programs. We can help you discover whether these programs (including Medicaid) can help cover your medical bills. We also can help you apply for these programs.

Uninsured Discounts: Virginia Mason offers a 35% discount for patients who may not have health insurance coverage.

Payment plans: Any balance for amounts owed by you is due within 28 days from receiving a Virginia Mason statement. The balance can be paid in any of the following ways: cash, check, credit card, online bill pay or a payment plan. If you need a payment plan, please call the number on your billing statement to make arrangements.

Emergency Care: The Virginia Mason dedicated emergency department provides care for emergency medical conditions (as defined by the Emergency Medical Treatment and Labor Act) without discrimination and without regard to whether or not a patient has the ability to pay or is eligible for financial assistance.

Contact Us for Financial Assistance Help or Applications
For more information about getting help with your Virginia Mason medical bills, please call or visit a financial navigator or billing office at your local Virginia Mason facility. We can give you any forms you need and can help you apply for assistance. Patients are strongly encouraged to ask for financial help before receiving medical treatment, if possible. Patients can also apply at any time while receiving treatment and for a period of time following receipt of your initial bill.

If you have questions or would like to receive a financial assistance application form, please contact us by:
- Telephone: (206) 223-6601 or (800) 583-7803
- Email: VMMC.billing@virginiamason.org
- Website at: http://www.virginiamason.org